

RIVERSIDE COMMUNITY PARTNERS

A Free and Flexible Service for MassHealth Members

Riverside Community Partners is a care coordination service to help MassHealth members improve their health and reach their goals for quality of life and well-being.

Our Care Coordinators engage with members and work collaboratively with medical and behavioral health providers and community organizations to support members in all aspects of their care.

How We Work With Members

A Care Coordinator works closely with the member to identify goals and develop a Care Plan to achieve those goals. The Care Plan addresses medical and behavioral health needs, as well as factors affecting the member's health. The member's physician approves and signs the Care Plan.

How We Improve Health and Wellness

- Coordinate communication between members and providers
- Assist members with scheduling and transportation for doctor appointments
- Help members manage their prescription medications
- Connect members to any needed assistance such as housing, SNAP benefits, and in-home services
- Connect members to nutrition or smoking cessation services
- Help members continue their MassHealth coverage
- Work with members to develop a Care Plan with physician support

"My care coordinator has been such a great help to me in accomplishing things I've wanted to do for a long time."

– Thomas B.

"My care coordinator takes a huge weight off of me."

– Lisa N.

Riverside Community Partners

781-619-5000

BHCP_Admin@riversidecc.org

www.riversidecommunitypartners.org

Who We Serve

Riverside Community Partners serves adult MassHealth members who are enrolled in a MassHealth ACO or MCO and have significant behavioral health and/or complex medical needs, including serious mental illness and addiction. In addition, members who receive services in the Department of Mental Health's Adult Community Clinical Services (ACCS) are also eligible for services.

To Find Out More

If you or someone you know would benefit from care coordination services, call 781-619-5000 or email BHCP_Admin@riversidecc.org. We can help you through the next steps.

Our Partners



Riverside Community Care

About Riverside Community Partners

We bring together the expertise of five community health, mental health and addiction providers in order to provide knowledgeable and community-based care coordination to MassHealth members in Eastern and Central Massachusetts.

Riverside Community Care

- **Service area:** Greater Boston, Metrowest, Blackstone Valley, North Shore, and Southeastern MA
- **Populations served:** Adults, children and families, community
- **Unique services:** Domestic Violence services, Traumatic Brain Injury, Trauma Center, School-based services, Connect2Recovery, Community Behavioral Health Centers
- **Language Capacity:** Spanish-speaking staff and interpreter services available

Bay State Community Services

- **Service area:** Quincy, Brockton
- **Populations served:** Adults, children and families, community
- **Unique Services:** Community-based and school-based mental health services
- **Language Capacity:** Various language support available onsite

The Edinburg Center

- **Service area:** Middlesex County
- **Populations served:** Adults, children and families
- **Unique services:** Emergency respite, First Episode of Psychosis, In-Home Behavioral/ABA services, Brain Injury, Employment
- **Language Capacity:** English only

North Suffolk Community Services

- **Service area:** Greater Boston, North Shore
- **Populations served:** Adults, children and families, individuals with substance use disorders, Individuals with Developmental Disabilities, Individuals with Behavioral Health Needs, Transitional Aged-Youth
- **Unique services:** CBHC, Outpatient and Community Services for Deaf and Hard of Hearing, Recovery Learning Center, Youth Elemento for Adolescents, Early Childhood, Recovery Coaching, Therapeutic Community and Co-Occurring Residential, Emergency Respite (site-based and mobile).
- **Language Capacity:** American Sign Language, Cambodian/Khmer, Vietnamese, Spanish

Upham's Corner Health Center

- **Service area:** Dorchester and surrounding neighborhoods
- **Populations served:** All local residents, regardless of ability to pay
- **Unique Services:** Medical care, home health care, Community Health Advocacy
- **Language capacity:** Onsite interpreter services: Spanish, Portuguese

